



General Terms & Conditions of Quotations

Document Reference No.: PTC-QTN-TC-001

Issue Date: 01-01-2025

Revision: 01

1. Validity of Quotation

- 1.1 All quotations are valid for a period of **[30/60/90] days** from the date of issue, unless otherwise stated in the quotation.
- 1.2 After the validity period, prices and terms are subject to review and adjustment.

2. Pricing

- 2.1 Prices are quoted in **UAE Dirhams (AED)** unless otherwise specified.
- 2.2 Prices are exclusive of **VAT, duties, insurance, transport, and other statutory charges**, unless otherwise mentioned.
- 2.3 Any changes in scope, specifications, or quantities may result in a price adjustment.

3. Scope of Supply

- 3.1 The quotation is strictly limited to the goods/services described in the document.
- 3.2 Any additional items, modifications, or variations requested by the Client will be subject to separate pricing.

4. Delivery & Execution

- 4.1 Delivery/Execution timelines are based on current availability of materials, labor, and site conditions.
- 4.2 Final delivery/installation schedule will be confirmed upon receipt of a Purchase Order/Contract.
- 4.3 Delays caused by the Client (site not ready, approvals pending, etc.) may result in revised timelines and/or additional charges.

5. Payment Terms

- 5.1 Payment terms shall be as specified in the quotation or agreed separately in writing.
- 5.2 Unless otherwise agreed, payments shall be made within **[30] days** of invoice submission.
- 5.3 The Company reserves the right to suspend delivery/work if payments are delayed.

6. Warranty

- 6.1 Materials and workmanship are warranted as per manufacturer's standards or as specified in the quotation.
- 6.2 Warranty shall be void in cases of misuse, improper handling, unauthorized modification, or failure to follow recommended practices.

7. Exclusions

- 7.1 Unless specifically stated, quotations do not include:
 - Civil works (cutting, chasing, making good, etc.).
 - Electrical or mechanical connections.
 - Scaffolding, lifting equipment, or site facilities.



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- Permits, licenses, or government approvals.

8. Taxes & Duties

8.1 All statutory taxes, duties, and levies (including UAE VAT) shall be borne by the Client, unless expressly included in the quotation.

9. Validity of Offer & Acceptance

9.1 The quotation is not binding until confirmed by the Client through an official **Purchase Order/Work Order/Contract Agreement**.

9.2 The Company reserves the right to withdraw or revise the quotation at any time before acceptance.

10. Force Majeure

10.1 The Company shall not be held liable for delays or non-performance caused by circumstances beyond its reasonable control, such as natural disasters, strikes, or government restrictions.

11. Governing Law & Jurisdiction

11.1 These terms shall be governed by and construed in accordance with the laws of the United Arab Emirates.

11.2 Any disputes shall be subject to the jurisdiction of the courts of United Arab Emirates.